#### Adventures in Laboratory Stewardship

#### Improving Quality and Care while Lowering Cost

Annual Park City Clinical Pathology Update

The Lodges at Deer Valley Park City, UT



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#### **Speaker Disclosure**

B

None

### Opportunities to...

Real Improve Quality & Patient Safety

Real Enhance Patient Care and the Patient Experience

Real And Anticipation And Anticipation And Anticipation And Anticipation And Anticipation Antici

R Decrease Cost

Realthcare Cour Position on Healthcare Delivery Teams

### Addressing the IOM's Charge

Crossing the Quality Chasm: A New Health System for the 21st Century

✓ The IOM defined quality health care as "safe, effective, patientcentered, timely, efficient and equitable."

Sevidence-based, patient-centered test utilization practices, particularly those deployed through the electronic medical record, are timely and equitable.

### Traditional Approaches to Test Utilization

Reducation with New Test Implementation

- Schallenge: Communications that are read.
  - Are these read?
- Re-Education
  - Challenge:
    - ↔ How often? Every year / every test? = unwieldy.
    - Rew residents and fellows every year. = Did I already cover this?

- 🛯 Doc-to-doc conversation.

  - May be confrontational
    - (Good time for professionalism and communication skills).
- 🛯 Specimen already drawn

### Substantial Changes

- 🛯 Electronic Medical Record
  - Computerized Physician Order Entry (CPOE)
    - The decision-maker is at the computer.
  - Clinical Decision Support Tools (CDST)
    - There is an opportunity to unidirectionally interact with the decision-maker in realtime. (*Timely* and *Equitable*)
- - 🛯 Meaningful Use
    - An obligation to improve practice with these new tools and systems.
  - 🛯 MACRA
    - Reprovement in medical practice linked to reimbursement.
  - CS MOC

### Patient Care and Safety

(Patient-Centered)

- Unnecessary Phlebotomy
  - 🛯 Iatrogenic Anemia
    - R Exacerbates cardiopulmonary compromise
- G False-Positive Test Results
  - Additional Blood draws

#### <mark>ন্থে Under-utilization</mark>

- Inadequate Screening
- Inadequate Follow-up
  - Missed opportunity for early disease intervention.

Each year, more than 100,000 Americans get the wrong care and are injured as a result.

- Institute of Medicine (IOM). 1999. To err is human: Building a safer health system. Washington, D.C.: National Academies Press.

### Patient Experience (Patient-Centered)

- Pain and Psychological Stress
- Unnecessary work-ups
  - Representation of disease Representation of disease Representation of disease Representation of the Representa
- 🛯 Unnecessary costs
  - Cost of additional phlebotomy

  - Cost of missing a diagnosis or not following up appropriately

# Building the A Team

- R Physician / Laboratory Professional Led
- 🛯 Leadership Support
- - Clinical Decision Support Tools (CDST) and

Computerized Physician Order Entry (CPOE)



- Solution Interact with (not harass) the physician at the time of order entry.
- Rest Practice / Patient Care Focused; Not Cost-Reduction Focused
- 🛯 Monitoring and Reporting
  - Building credibility and support for your next project.
- R Share Successes

### **Cleveland Clinic Embedded Initiatives**

- Real Pilot: Soft Stop Initiative
- Real Hard Stop Initiative
- Restricted Use Initiative
- CR Laboratory-Based Genetic Counseling
- Regional Smart Alerts
- Representation Expensive Test Notification
- - 3 Once-in-a-Lifetime Orders

## Soft Stop Pilot

CR Trial 1: Quantitative CMV and EBV PCR
 CS Significant difference in same-day duplicate orders preversus post- intervention. (p < 0.0001)</li>

C. *difficile* PCR
 C. *difficile* PC

Why?Evidence that CDST Alerts are not read.

### Example of "Pop-Up" Fatigue

| Date           | Test                           | Patient MRN | User ID | User name |
|----------------|--------------------------------|-------------|---------|-----------|
| 9/1/2010 9:22  | RETIC<br>COUNT[23971]          | Jane Doe    |         | DoctorX   |
| 9/1/2010 9:22  | RETIC<br>COUNT[23971]          | Jane Doe    |         | DoctorX   |
| 9/1/2010 9:23  | COUNT[23971]                   | Jane Doe    |         | Doctor-X  |
| 9/1/2010 11:58 | RETIC<br>COUNT[23971]<br>RETIC | Jane Doe    |         | DoctorX   |
| 9/1/2010 16:21 | COUNT[23971]                   | Jane Doe    |         | DoctorY   |
| 9/1/2010 16:24 | RETIC<br>COUNT[23971]<br>RETIC | Jane Doe    |         | DoctorY   |
| 9/1/2010 16:24 | COUNT[23971]                   | Jane Doe    |         | DoctorY   |
| 9/1/2010 16:24 | COUNT[23971]<br>RETIC          | Jane Doe    |         | DoctorY   |
| 9/1/2010 16:25 | COUNT[23971]                   | Jane Doe    |         | DoctorY   |
| 9/2/2010 16:04 | RETIC<br>COUNT[23971]          | Jane Doe    |         | DoctorZ   |
| 9/2/2010 16:04 | RETIC<br>COUNT[23971]          | Jane Doe    |         | DoctorZ   |
| 9/2/2010 21:02 | COUNT[23971]                   | Jane Doe    |         | DoctorA   |
| 9/2/2010 21:03 | RETIC<br>COUNT[23971]<br>RETIC | Jane Doe    |         | DoctorA   |
| 9/2/2010 21:06 | COUNT[23971]<br>RETIC          | Jane Doe    |         | DoctorA   |
| 9/2/2010 21:09 | COUNT[23971]<br>RETIC          | Jane Doe    |         | DoctorA   |
| 9/2/2010 21:09 | COUNT[23971]<br>RETIC          | Jane Doe    |         | DoctorA   |
| 9/2/2010 21:10 | COUNT[23971]                   | Jane Doe    |         | DoctorA   |
| 9/3/2010 14:30 | RETIC<br>COUNT[23971]          | Jane Doe    |         | DoctorY   |
| 9/3/2010 14:30 | RETIC<br>COUNT[23971]<br>RETIC | Jane Doe    |         | DoctorY   |
| 9/3/2010 15:00 | COUNT[23971]                   | Jane Doe    |         | DoctorY   |
| 9/5/2010 11:16 | RETIC<br>COUNT[23971]<br>RETIC | Jane Doe    |         | DoctorY   |
| 9/5/2010 11:16 | COUNT[23971]                   | Jane Doe    |         | DoctorY   |

Repetitive firing of the same CDST suggests the caregiver is not reading the message

# The Hard Stop

They agreed, but...required a "break the glass" scenario in the event that a physician still wanted a duplicate study. (*Safe*)
 Duplicate tests were made available through the laboratory *Client Services* area

| Epic 🕼 Inpati       | ent Home Testing,Inp A 🗵   | EpicCar               |
|---------------------|--|-----------------------|
| Testing, I          | np A Age:77 year * D0B: 7/21/1932 Allergies: Pencillin, Captopril, Peanut* Bed: Z010-08 MyChart: Inactive  | Code: <u>History</u>  |
|                     |  |                       |
| SnapShot            | Place orders   | Resize <b>N</b>       |
| Patient Summary     | 2 3 4 E E E E E E E E E E E E E E E E E E  |                       |
| Chart Review        |  |                       |
| Results Review      | Problem List New order: Search   | Edit <u>M</u> ultiple |
| Problem List        | Selected Urders     Order mode: Standard     Order defaults: Not using defaults  |                       |
| History             | Orders     Procedures (1)  |                       |
| Inpatient Notes     |  | Permeuro              |
| Demographics        | ONCE First occurrence Today at 1400, Boutine Lab Collect, BLOOD  | nelliove              |
| Medications         | Critical Fillst occurrence Foday at 1400, Houtime, Lab Collect, BLOOD  |                       |
| Allergies           | F7- Prev Order F8-   | - Next Urder          |
| Order Entry         | The following information is missing or may need your attention  |                       |
| Order History       |  |                       |
| Imm/Injections      | Warning:   |                       |
| MAR                 | This lab test has been ordered in the last 24 hours; repeat testing is usually not warranted for this analyte within 24 hours. If you feel you need to override the alert please call Lab Client Services (216-444-5733) |                       |
| 1/0 Summary         | HGB A1C was ordered on 5/13/10 at 1:10 PM by provider KNOTT, PHILIP D  |                       |
| Doc Flowsheet       | Date/Time Component Result Ref Range Flag  |                       |
| Initial Assessments | 5/13/10 1:37 PM Hemoglobin A1C 7.2 4.0 - 6.0 % H   |                       |
| Admission Nav       | 5/13/10 1:37 PM Estimated Average Glucose 160 mg/dL  |                       |
| Rounding Nav        |  |                       |
| Transfer Nav        |  |                       |
| Discharge Nav       |  |                       |
| Order Set           |  |                       |
| Document List       |  |                       |
| Stroke CarePath 🔄   |  |                       |
| Hotkey List         |  |                       |
|                     | These orders cannot be accepted.   | ordor colocted        |
|                     |  | order selected        |
| SHIRLEY STAHL       |  | ▶ 1:45 PM             |

# Race Thirteen tests were selected for a pilot that were thought never to be needed more than once per day.

Hard Stop Proposal

The list was vetted with the medical staff via Doc.com.

#### RInstitute a Hard Stop

- An electronic notification that this is a duplicate order and same day repeated testing for this analyte is usually unnecessary.
- Create a means for the caregiver to still order the test, but with documentation/approval.

### Initial Hard Stop List

- Image: Market Market
- CMV Detection, Blood
- 3 Epstein Barr DNA Quant
- Image: Why and the second se
- C. difficile EIA
- Image: Market StateImage: FACTOR V LEIDEN/PCR
- C3PROTHROMBIN GENE PCR
- Uric acid
- IRON + TIBC
- Image: Market of the second second
- Image: Constraint of the second sec
- CMRETIC COUNT
- C-REACTIVE PROTEIN (CRP)

Uric acid removed after clinical input: May be needed more than once per day for during chemotherapy to monitor tumor lysis

### **Phased Implementation**

#### Rand Stop Implementation

CS Phase 1:

№ 12 tests that are NEVER needed more than once per day

CS Phase 2:

- Added 78 tests (total 88)
- CS Phase 3:

A "Many more" tests added (>1,200 tests on the same-day Hard Stop list)

Rapid review/removal process implemented

G One year review disclosed no untoward safety issues (Safe)

- Initially: Physicians only, then -> all
   (35% of orders were non-physicians in the 1<sup>st</sup> month)
- R Very few caregivers called Client Services to have a duplicate order placed.
  - Reasons for duplicate disclosed educational opportunities in most instances.

#### Cost Avoidance Based on Blocked Duplicates

|              |                                  |       | Tech | Prof | Supply | Total            |
|--------------|----------------------------------|-------|------|------|--------|------------------|
|              | Test                             | Count | Time | Time | Cost   | Cost             |
|              | C. Difficile EIA (24219)         | 31    | 527  | 0    | 128.03 | 380.99           |
|              | CMV Detection Blood (24221)      | 2     | 16   | 0    | 75.28  | 82.96            |
| <del>.</del> | C-Reactive Protein (CRP) (23342) | 22    | 44   | 0    | 27.94  | 49.06            |
| th l         | HEP Remote Panel BL (23593)      | 3     | 30   | 0    | 42.72  | 57.12            |
| þ            | HGB A1C (23607)                  | 9     | 27   | 0    | 15.39  | 28.35            |
| 2            | Iron + TIBC (23655)              | 3     | 6    | 0    | 1.11   | 3.99             |
|              | Lipid Panel Basic (23683)        | 9     | 117  | 0    | 12.6   | 68.76            |
|              | Retic Count (23971)              | 19    | 19   | 0    | 18.43  | 27.55            |
|              |                                  | 98    | 786  | 0    | 321.5  | 696.78           |
|              | C. Difficile EIA (24219)         | 11    | 187  | 0    | 45.43  | 135.19           |
|              | CMV Detection Blood (24221)      | 3     | 24   | 0    | 112.92 | 124.44           |
| ы            | C-Reactive Protein (CRP) (23342) | 12    | 24   | 0    | 15.24  | 26.76            |
| th           | HEP Remote Panel BL (23593)      | 1     | 10   | 0    | 14.24  | 19.04            |
| þ            | HGB A1C (23607)                  | 5     | 15   | 0    | 8.55   | 15.75            |
| 2            | Iron + TIBC (23655)              | 3     | 6    | 0    | 1.11   | 3.99             |
|              | Lipid Panel Basic (23683)        | 6     | 78   | 0    | 8.4    | 45.84            |
|              | Retic Count (23971)              | 6     | 6    | 0    | 5.82   | 8.7              |
|              |                                  | 47    | 350  | 0    | 211.71 | 379.71           |
|              | C. Difficile EIA (24219)         | 20    | 340  | 0    | 82.6   | 245.8            |
|              | CMV Detection Blood (24221)      | 3     | 24   | 0    | 112.92 | 124.44           |
| 2            | C-Reactive Protein (CRP) (23342) | 17    | 34   | 0    | 21.59  | 37.91            |
| 닱            | HEP Remote Panel BL (23593)      | 4     | 40   | 0    | 56.96  | 76.16            |
| ē            | HGB A1C (23607)                  | 5     | 15   | 0    | 8.55   | 15.75            |
| 2            | Iron + TIBC (23655)              | 2     | 4    | 0    | 0.74   | 2.66             |
|              | Lipid Panel Basic (23683)        | 2     | 26   | 0    | 2.8    | 15.28            |
|              | Retic Count (23971)              | 4     | 4    | 0    | 3.88   | <mark>5.8</mark> |
|              |                                  | 57    | 487  | 0    | 290.04 | 523.8            |
|              |                                  | 202   | 1623 | 0    | 823.25 | 1602.29          |

### Hard Stops



<u>2017:</u> 4,563 unnecessary orders prevented; <u>Full Program (1/11-12/17):</u> 33,949 unnecessary orders prevented.

80-95% Success Rate Unnecessary phlebotomies avoided and blood saved: A lot.

### Hard Stop Financials by Quarter



2017: Cost Avoidance - \$54,516

Total: (1/11 to 12/17): \$522,622

#### **Regional** Smart Alerts

Similar to Soft Stops. But, with Previous Results Displayed.

 Considerations include:
 Non-Cleveland Clinic Practitioners
 Practitioner use of Computerized Physician Order Entry-availability
 Written orders to unit clerks/nurses
 No work-around infrastructure.

### Regional Smart Alert

| Place orders           | s                 |                 |            |  |  |   |   |   |   |
|------------------------|-------------------|-----------------|------------|--|--|---|---|---|---|
| D<br>Ne <u>w</u> Order | 🐴<br>Interactions | RR<br>Providers | Reports    | VII<br>Pended Orders   | Helg Orders Pend   | A 😥<br>Orders Sign & Hold   | √<br>Bign Order   | s Settings 0  | inder Set Pref List   |
| New order:             |                   |                 |            | Search   |  | 124   | -   |   |   |
| Order mode:            | Standard          |                 |            | New order defa   | ults. Not using defai  | itts  |   |   |   |
| During visit (         | 1 Order)          |                 | 1790 March |  | ,,   |   | _   |   |   |
| LIDID DANEL            | BASIC (EU)        | VHLIKIU         | MA         | anuauun  |  |   |   |   |   |
|                        | PRO               | ubne, once      |            | Warning:<br>This lab test has t<br>hours.<br>LIPID PANEL BAS<br>If you are ordering<br>LIPID PANEL BAS | een ordered in the li<br>IC (EU,FV,HL,LK,LU,N<br>LIPID PANEL BASIC<br>IC (EU,FV,HL,LK,LU,N | ist 24 hours; repeat testi<br>IM,SP) was ordered on 9<br>(EU,FV,HL,LK,LU,MM,SP)<br>IM,SP) from the order list | ng is usua<br>1/20/12 at 1<br>) at the sar<br>) before yo | Ily not warranted fo<br>2:53 PM by provid<br>me time as other o<br>u can file the other | or this analyte within 24<br>er AGARWAL, RAJESH<br>orders, you must first remove<br>orders. |
|                        |                   |                 |            |  | Date/Time  | Component   | Result  | Ref Range   | Flag  |
|                        |                   |                 |            |  | 9/20/12 1:58 Pf  | A Triglyceride  | 333   | 30 - 149 mg/dL  | н   |
|                        |                   |                 |            |  | 9/20/12 1:58 PI  | A Cholesterol   | 222   | 100 - 199 mg/dL   | н   |
|                        |                   |                 |            |  | 9/20/12 1:58 Pf  | HDL Cholesterol   | 55  | >55 mg/dL   | L   |
|                        |                   |                 |            |  | 9/20/12 1:58 Pt  | / VLDL-Cholesterol  | 33  | 6 - 40 mg/dL  |   |
|                        |                   |                 |            |  | 9/20/12 1:58 Pt  | LDL Cholesterol   | 22  | 60 - 129 mg/dL  | L   |
|                        |                   |                 |            |  | 9/20/12 1:58 Pt  | A Fasting Time  | 12  | hrs   |   |
|                        |                   |                 |            |  | 9/20/12 1:58 Pt  | TC:HDL Ratio  | 11.00   | 1.00 - 5.00   | н   |
|                        |                   |                 |            |  | 9/20/12 1:58 Pt  | LDL:HDL Ratio   | 5.00  | 0.50 - 3.55   | н   |
|                        |                   |                 |            |  | 9/20/12 1:58 Pt  | Non HDL Cholesterol   | 6   | 90 - 159 mg/dL  | L   |
|                        |                   |                 |            |  |  |   |   |   |   |
|                        |                   |                 |            |  | Do   | you want to accept the  | se orders   | anyway?   |   |
|                        |                   |                 |            |  |  | 1   | 14470   | 1   |   |
|                        |                   |                 |            |  |  | Yes   | No  |   |   |
|                        |                   |                 |            |  |  |   |   |   |   |

# **Regional Smart Alerts**

Real Monthly calculation of alert compliance



# **Regional Smart Alerts**



## Regional Smart Alert: Cost Avoidance

础 Cost-Savings, 2017: \$41,258

😋 Total (10m 2013 - 2016): \$211,800

|            |  |                   |         | Current and A | ccumulated ( | ost Savings |          |   | Accumulated Co | ast Savings Monthly C | cost Savings      |                   |
|------------|--|-------------------|---------|---------------|--------------|-------------|----------|---|----------------|-----------------------|-------------------|-------------------|
| \$50,000   |  |                   |         |               |              |             |          |   |                |                       |                   | 1                 |
| \$45,000 - |  |                   |         |               |              |             |          |   |                |                       |                   |                   |
| \$40,000 - |  |                   |         |               |              |             |          |   |                |                       |                   |                   |
| \$35,000 - |  |                   |         |               |              |             |          |   |                |                       |                   | -+#               |
| \$30,000 - |  |                   |         |               |              |             |          |   |                |                       |                   | ╢╢                |
| \$25,000 - |  |                   |         |               |              |             |          |   |                |                       |                   |                   |
| \$20,000 - |  |                   |         |               |              |             |          |   |                |                       | — <b>H</b>        |                   |
| \$15,000 - |  |                   |         |               |              |             |          |   |                |                       |                   |                   |
| \$10,000 - |  |                   |         |               |              |             |          |   |                |                       |                   |                   |
| \$5,000 -  |  |                   |         | IIII          |              |             |          |   |                |                       | _!!!!!            |                   |
| S0 -       |  |                   |         |               |              | الللللليه   | الللسيي  |   |                | للللسب                |                   | ЩЩ                |
|            | 19 전 비 이 이 이 이 이 이 이 이 이 이 이 이 이 이 이 이 이 이 | May<br>May<br>Sep | Dec Aug | Mary Mary     | Dec Aug      | May<br>Nov  |          | La | Dac Aug        |                       | Apr Ba            | Aug               |
|            | ACMC                                       | Weston            | Euclid  | Fairview      | Hillcrest    | Lakewood    | Lutheran | Marymount                                 | South Pointe   | Medina                | Total Regi<br>Sav | ional Cos<br>ings |

Hard Stop versus Smart Alert Comparison

One year comparison
 Ouplicate tests avoided and cost avoidance.

A The cost savings realized per alert activation was \$16.08/alert for the Hard Stop alert versus \$3.52/alert for the Smart Alert. Optimizing Molecular Genetic Testing

Restricting Testing

Specialized tests not on standard menu "Lab Order Only"

Cost Restriction to Users Groups

#### Renetic Guidance

Cost Laboratory-Based Genetics Counselor

Real With Molecular Genetic Pathologist Oversight.

CS Resident/Fellow Involvement

Reducational/Not "Thrown to the wolves."

Realized Algorithmic Testing

Collaborative Development (Clinician/Pathologist) of Algorithms

CM Extract/Hold -> Sequential Testing

Requires infrastructure & engagement.

### **Restricted Use Initiative**

Molecular Genetic Tests limited to "Deemed Users."
 Inpatient testing requires a Medical Genetic Consult



2017: 57 Tests; \$67,262 Total (11/11 - 12/17): 565 Tests; \$1,094,659

### Follow-up to Restricted Orders





Inpatient

*Efficient* – Not doing unnecessary testing; *Effective* - Directing patients to subspecialists, who need subspecialists Laboratory-Based Genetics Counselor

Repre-Analytic Test Guidance and Post-Analytic Assessment Striage, Decreased panel use and assistance in selecting the appropriate test



### Follow-up of Genetic Counselor Triage



*Efficient* – Not doing unnecessary testing; *Effective* and *Patient-Centered* - Directing providers to the correct test

### Impact of Restricted Use and Genetic Counselor/MGP Triage Interventions



Effective

### **Expensive Test Notification**

2017: 131 tests averted; \$186,849 Cumulative (9 m.2013 - 2017): 654 tests averted; \$974,683

#### **Order Validation**

The following information is missing or may need your attention
The test(s) below costs the institution >\$1000 to perform. Please consider carefully if this test is absolutely necessary, as charges, which may be substantially greater than costs, not covered by the insurance provider may be billed directly to the patient:
NEUROFIB TYPE 2 DNA [SQNEUFIB] >\$3000
Do you want to accept these orders anyway?

Yes

<u>N</u>o

### Extended Hard Stop

Time extended hard stop.
Went live 11/2014 (after more than a 12 month build).

C. difficile PCR
Once/ 7 days
HbA1c
Once/month
Once/month
HCV Genotyping
Once-twice per lifetime.

13,140 Duplicate Tests Prevented in 2017; \$71,718 Cost Avoidance

11/2014-2017: 37,974 Duplicate Tests Prevented; \$205,075

### Repeat Constitutional Genetic Tests (Once in a Lifetime Testing)

| Procedure Name  |                  |
|---|------------------|
| FACTOR V LEIDEN/PCR [SQFVLEID] review result from: 2/22/2016 10:46 AM                 |                  |
| PROTHROMBIN GENE PCR [SQPTGENE] review result from: 2/25/2016 9:40 PM                 |                  |
| HFE (HEMOCHROMATOSIS) [SQHEMDNA] review result from: 3/1/2016 6:00 PM                 |                  |
| FACTOR V LEIDEN/PCR [SQFVLEID] review result from: 2/23/2016 6:11 PM                  |                  |
| CYSTIC FIBROSIS SCR139 VARIANT ASSAY [SQCFNGS] review result from: 2/10/2016 12:38 PM |                  |
| CHROM ANALY PERIPH [SQCHRBLD] review result from: 9/3/2014 12:30 PM                   |                  |
| HFE (HEMOCHROMATOSIS) [SQHEMDNA] review result from: 12/10/2014 7:52 AM               |                  |
| HEPATITIS C GENOTYPE [SQHEPGEN] review result from: 5/1/2006 1:50 PM                  | [2017]           |
| TPMT GENOTYPE (PRO-PREDICTR TPMT BL) [SQPPTMPT] review result from: 2/2/2005 5:01 PM  |                  |
| CELIAC ASSOC HLA-DQ GENOTYPE [SQCELIA] review result from: 1/28/2016 5:30 PM          |                  |
| MTHFR BY PCR [SQMTHFR] review result from: 1/21/2015 8:45 AM                          | 350 Tests        |
| MTHFR BY PCR [SQMTHFR] review result from: 10/24/2013 1:00 PM                         | ¢ 45 100         |
| CELIAC ASSOC HLA-DQ GENOTYPE [SQCELIA] review result from: 2/2/2009 5:21 PM           | \$45,183         |
| FAMIL MEDITERR FEVER [SQFAMMED] review result from: 7/13/2015 7:52 PM                 |                  |
| HLA B5701 [SQB5701] review result from: 4/18/2014 4:00 AM                             |                  |
| PROTHROMBIN GENE PCR [SQPTGENE] review result from: 3/17/2016 6:02 PM                 |                  |
| FACTOR V LEIDEN/PCR [SQFVLEID] review result from: 3/17/2016 6:02 PM                  | [11/201/12/2017] |
| HEPATITIS C GENOTYPE [SQHEPGEN] review result from: 5/29/2015 9:52 AM                 |                  |
| PROTHROMBIN GENE PCR [SQPTGENE] review result from: 3/19/2016 3:44 PM                 |                  |
| FACTOR V LEIDEN/PCR [SQFVLEID] review result from: 3/19/2016 3:44 PM                  | 040              |
| HEPATITIS C GENOTYPE [SQHEPGEN] review result from: 5/29/2015 9:52 AM                 | 940              |
| MTHFR BY PCR [SQMTHFR] review result from: 2/14/2012 3:37 PM                          | \$132.743        |
| MTHFR BY PCR [SQMTHFR] review result from: 10/26/2015 7:39 AM                         | + )              |
| HEPATITIS C GENOTYPE [SQHEPGEN] review result from: 1/17/2016 4:00 PM                 |                  |
| MTHFR BY PCR [SQMTHFR] review result from: 1/3/2014 11:43 AM                          |                  |
| FACTOR V LEIDEN/PCR [SQFVLEID] review result from: 1/27/2014 9:09 AM                  |                  |
| MTHFR BY PCR [SQMTHFR] review result from: 6/4/2014 2:56 PM                           |                  |
| FACTOR V LEIDEN/PCR [SQFVLEID] review result from: 9/26/2008 11:06 AM                 |                  |
| PROTHROMBIN GENE PCR [SQPTGENE] review result from: 9/26/2008 11:06 AM                |                  |

# Impact on C. difficile Rate



### **3 Day Rule:** Stool Cultures and O&P Examinations

**R** 2017

312 unnecessary orders stopped.\$10,545 Cost Avoidance

6/2014 - 2017
857 unnecessary orders stopped.
\$27,497 Cost Avoidance



### Education

Graduate Medical Education Initiative **11** Information on GME Website Infographic produced. **General** Register And Andrew And CR ANA OR TSH Retcetera, • How to capture impact?



education initiative from the Tomsich Pathology & Leberatory edicine Institute, Cleveland Clinic Test Utilization Committee,

Cleveland Clinic

| Initiative                      | Orders    |              |  |  |
|---------------------------------|-----------|--------------|--|--|
|                                 | Prevented | Cost Savings |  |  |
|                                 |           |              |  |  |
| <ol> <li>Hard Stops</li> </ol>  | 4,563     | \$ 54,516    |  |  |
| 2. Restricted Use               | 57        | \$ 67,262    |  |  |
| 3. Genetics Counselor/ MGP      | 223       | \$ 244,828   |  |  |
| 4. Regional Smart Alert         | 5,507     | \$ 41,258    |  |  |
| 5. Expensive Test Notification  | 131       | \$186,849    |  |  |
| 6. Extended Hard Stop           | 13,140    | \$ 71,718    |  |  |
| 7. Once-In-A-Lifetime Tests     | 350       | \$ 45,183    |  |  |
| 8. 3 Day Rule Initiative        | 312       | \$ 10,545    |  |  |
| 9. Daily Orders                 | 38,324    | \$ 117,951   |  |  |
| 10. Optimization of Blood Cultu | ures 134  | \$ 1,619     |  |  |
| Total                           | 81,517    | \$ 841,729   |  |  |

#### Accumulated Totals for Entire Program

| 1. Hard Stops                            | 33,949  | \$<br>522,622   |
|--|---------|-----------------|
| 2. Restricted Use                        | 565     | \$<br>1,094,659 |
| 3. Genetics Counselor                    | 1,141   | \$<br>1,771,416 |
| <ol> <li>Regional Smart Alert</li> </ol> | 26,767  | \$<br>211,800   |
| 5. Expensive Test Notification           | 654     | \$<br>974,683   |
| 6. Extended Hard Stop                    | 37,974  | \$<br>205,075   |
| 7. Once-In-A-Lifetime Tests              | 940     | \$<br>132,743   |
| 8. 3 Day Rule Initiative                 | 857     | \$<br>27,497    |
| 9. Daily Orders                          | 38,324  | \$<br>117,951   |
| 10. Optimization of Blood Cultures       | 134     | \$<br>1,619     |
| Total                                    | 160,072 | \$<br>5,060,066 |

### Conclusion

- Real Improvements in Test Utilization can address each issue highlighted by the Institute of Medicine for Quality Health Care
  - *Safe*: Interventions the facilitate the right test at the right time.
  - *It Effective*: Demonstrable results.
  - *A Patient-Centered:* Employment of best practice guidelines.
  - *G Timely*: Interventions at the point of order entry.
  - *Ifficient*: Decreasing waste by not doing unnecessary testing.
  - *G Equitable*: Interventions are activated for all.

Pathologists and other Laboratorians have an Opportunity in the Era of ACOs, MACRA and Integrated Care.
 Participate in your Laboratory Stewardship Committee today,
 Become active at the systems level in your institution.