UM Critical Success Factors

Top Techniques for Increasing the Impact of a Utilization Management Program

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Value-Based Care: Commitment to Utilization Management



UM in Laboratory Medicine

Q: Why do some programs thrive while others struggle and some never even get off the ground?



of those clients are highly engaged in their UM program

Of (

Utilization management is not simply...

It may involve all these things and more!



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UM Critical Success Factors



Heat | Data

Data & Analysis—Vitamin D Testing



Both tests were ordered for **906** patients (1,962 tests)

Test Intervals Applied: Thyroid Stimulating Hormone





Test Intervals Applied: Lipid Panel





Test Intervals Applied: Hemoglobin A1C





UM Dashboards



Oxygen | People

UM Governance



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Clinician Attitudes Toward UM

Patients ask for an unnecessary test or procedure at least once/week

72%

47%

Even if they know a medical test is unnecessary, they order it if a patient insists

53%

The average medical doctor prescribes an unnecessary test or procedure at least once a week

73%

The frequency of unnecessary tests and procedures is a very or somewhat serious problem

Fuel | Interventions



Developing a Formulary



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Other Interventions



Astivexpeirtapeinepinettighterettighterettighteretstatestalisty.

It's about MOTE than cost savings.